

House rules Neukölln Arcaden

Dear Neukölln Arcaden visitors,

To ensure your safety and comfort while shopping with us, it is necessary that all customers and visitors adhere to the center's Code of Conduct.

The following points apply to the entire Neukölln Arcaden premises, in particular to all common areas of the center.

1. Smoking and vaping are generally not permitted anywhere in the center. For cannabis products, this ban also applies to the entire outdoor area, including the parking decks and entrances. The consumption of alcoholic beverages outside of catering facilities is prohibited.
2. Begging and peddling as well as unnecessary loitering is prohibited.
3. Offering goods for sale, commercial filming and photography, music, performances and events are not permitted without the written permission of Center Management.
4. Written permission from Center Management is required for the distribution of advertising material, the display of posters, customer surveys, etc.
5. Bicycles and motorcycles may not be driven or pushed through the common areas of the center. Kickboards, roller skates, inline skates, skateboards, e-scooters, Segways and similar vehicles, whether motorized, electric or muscle-powered, are also not permitted for safety reasons. Mobility aids such as wheelchairs, walking frames and baby carriages are of course exempt from this ban.
6. Dogs must remain leashed at all times. Dog owners must clean up after their pets if necessary.
7. Sitting is only permitted on the benches provided. Sitting on the floor, stairs or in the flowerbeds is not permitted.
8. Wilful soiling, vandalism, damage or misuse of facilities, including in common areas such as restrooms, sanitary facilities, stairwells, etc., will result in a house ban and claims for damages.
9. Linger after being asked to leave the center by Center Management or its representatives may be prosecuted as trespassing.
10. The behavior of our visitors must not obstruct, harass or endanger third parties. Violations may be prosecuted as trespassing.

We thank you for your understanding.

Center Management